Lay Summary of Meeting Report

2019 CUE Annual Membership Meeting:
Applying Evidence and Action to Eliminate Health Disparities in Priority Populations
Consumers United for Evidence-based Healthcare (CUE)
Lay Summary of Meeting Report
June 21, 2019
8:00 am–3:30 pm
Henry J. Kaiser Family Foundation
Barbara Jordan Conference Center
1330 G Street NW, Washington, DC 20005

On June 21, 2019, CUE hosted its 16th Annual Membership Meeting, "Applying Evidence and Action to Eliminate Health Disparities in Priority Populations", in Washington, D.C. (see Appendix A for Membership List). CUE members, researchers, and policymakers networked, listened to and gave presentations, facilitated and attended workshops, and participated in lively discussions, all with the aim of building the leadership capacity of consumer advocates in the area of evidence-based healthcare (EBHC).

We had several ways of learning whether presentations equipped advocates with valuable knowledge. First, meeting evaluations indicate that the selection of speakers was well-tailored to the specific interests and concerns of consumer advocates. Second, post-meeting communication with Steering Committee members and meeting attendees indicate that they left the meeting with renewed focus and evidence-based healthcare (EBHC)-specific goals in their consumer advocacy leadership. Forty-three stakeholders attended the event (three CUE staff, 20 CUE member organization representatives, 9 presenters).

Speakers address assigned topics and made recommendations for CUE, which will be addressed in 2020 (see Table 1). Audio slidecasts of all presentations are posted on the CUE YouTube page at: https://www.youtube.com/playlist?list=PLoNq5zvuX8j3OV5gSURA3bMHFtBuiHUTe. The audience live-tweeted the meeting with the #2019CUE hashtag; the Wakelet summary of the meeting is available at: https://wke.lt/w/s/WYeCv7. For more in-depth summaries of keynote and panel presentations, please refer to CUE's website: http://consumersunited.org/conferences/cue-meeting-reports.

It is because of the R13 Large Conference Grant (Grant # R13 HS26675-01) provided by the Agency for Healthcare Research and Quality (AHRQ), that this Annual Meeting was able to take place.

Table 1: Recommendations to consumer advocates by 2019 CUE Annual Meeting speakers

Title of Talk	Speaker	Recommendations for CUE	Resources Recommended for Consumer Advocates
Achieving health equity through increased understanding, sustainable solutions, and collective actions	*Cara James, PhD, Director, Office of Minority Health, Centers for Medicare & Medicaid Services*	● Explore tools from the Centers for Medicare & Medicaid Services to develop evidence-based health equity perspectives; ● Provide public comments on Notices of Proposed Rule Making (NPRM) for Centers for Medicare & Medicaid Services programs to ensure inclusion of the consumer voice.	Mapping Medicare Disparities (MMD) Tool CMS Equity Plan for Improving Quality in Medicine From Coverage to Care (C2C) Resources Chronic Care Management Resource CMS Office of Minority Health
Using stakeholder-engaged research to advance health equity: The RICH LIFE project	*Chidinma Ibe, Assistant Professor of Medicine, Johns Hopkins Center for Health Equity*	● Participate in research (e.g., PCORI-funded studies) as consumer stakeholders and assert reciprocal relationships, co-learning, partnership, and transparency; ● Ensure that consumer stakeholders are provided the space to provide feedback and contribute to discussions during meetings.	PCORI Engagement Resources
Health policy and equity: A historical analysis	*Mia Keeys, Health Policy Advisor to Congresswoman Robin Kelly (D-IL)*	● Use both personal experience and scientific evidence to convey an impactful perspective about health policy, especially when speaking to health policymakers.	N/A
Developing evidence for eliminating health disparities at AHRQ	*Karen Chaves, Director, National Healthcare Quality and Disparities Report Program, Center for Quality Improvement and Patient Safety, Agency for Healthcare Research and Quality (AHRQ)*	● Utilize tools and reports developed by AHRQ to develop an evidence-based understanding of health equity in the United States and identify evidence gaps.	Healthcare Cost and Utilization Project (HCUP) Medical Expenditure Panel Survey U.S. Preventive Services Task Force (USPSTF) Evidence-based Practice Center (EPC) Pathways to Prevention (P2P)

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			Achieving Health Equity in Preventative Services: A Systematic Review National Healthcare Quality and Disparities Reports AHRQ State Snapshots
Research applications of centering Black mothers	*Joia Crear-Perry, President, National Birth Equity Collaborative*	● Familiarize yourself with the historical background of health inequity so that your organization can address its root causes.	Mothers' Voices Driving Birth Equity Birth Equity Index NYC Standards for Respectful Care at Birth Setting the Standard for Holistic Care of and for Black Women
Engaging LGBT older adults in health research	*Porsha Hall, Director of Program Quality and Innovation, SAGE*	● Emphasize your organization's close relationship with its constituency so that researchers understand the value of partnering with your organization; ● Acknowledge the barriers to engagement that exist if your organization serves a marginalized group, and develop creative methods to address them.	National Resource Center on LGBT Aging
Meaningful engagement in research: Learnings from PCORI's portfolio	*Lisa Stewart, Senior Engagement Officer, Public and Patient Engagement, PCORI*	● Recognize that priority populations have a mistrust of researchers that must be transparently addressed; ● Participate in PCORI-funded projects, particularly those that address disparities, to involve the patient voice in equity-promoting research.	Asthma Evidence to Action Network PCORI Engagement Rubric

Table 2: Recommendations to consumer advocates by 2019 CUE Annual Meeting Workshop Hosts

Title of Workshop	Workshop Host(s)	Recommendations for CUE	Resources Recommended for Consumer Advocates
Rules of engagement: Consumer engagement in guidelines	*Lorraine Nnacheta, Associate Guideline Advisor, American Heart Association/American College of Cardiology*	● Take advantage of free evidence-based healthcare and advisory panel engagement trainings for consumer stakeholders; ● Participate in clinical practice guideline panels to ensure the relevance of the guideline to patients.	CUE Education & Training
Communication strategies that work: Innovation in dissemination	*Jane Chang, Program Officer, Dissemination and Implementation, Patient-Centered Outcomes Research Institute (PCORI)*	● Develop a plan for dissemination of research findings to communities-of-interest by engaging community members.	PCORI Dissemination and Implementation Framework PCORI Evidence Maps